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## Disclaimer – Protection of Personal Information – PoPI Act

**Cashbuild Pty Ltd** would like to welcome you to its website. By viewing this website you hereby acknowledge that you have read and accept the following **Protection of Personal Information (POPI)** disclaimer.

Cashbuild shall take all reasonable measures to protect the personal information of users and for the purpose of this disclaimer “personal information” shall be defined as detailed in the **Promotion of Access to Information Act, Act 2 of 2000** (“PAIA”) and the **Protection of Personal Information Act, Act 4 of 2013** (“POPI”).

The **PAIA** and **POPI** Acts are available online at [www.gov.za/documents/acts](http://www.gov.za/documents/acts).

As per the PoPI Act personal information refers to information that identifies or relates specifically to you as a person or data subject, for example, your name, age, gender, identity number and your email address. A definition of personal information can be found in the Cashbuild Privacy policy.

### **The Collection of Personal Information**

Cashbuild collects Personal information primarily for the following purposes:

- **Employee and Contractor Information**
  - To Remunerate the person;
  - To comply with laws authorising or requiring such processing, including (but not limited to) the Basic Conditions of Employment Act 75 of 1997; the Labour Relations Act 66 of 1995; the Employment Equity Act 55 of 1998; the Occupational Health and Safety Act 85 of 1993, the Income Tax Act 58 of 1962 and the VAT Act 89 of 1991;
  - To Admit the person to the Pension Fund and/or Medical Aid providers, if applicable;
  - To conduct criminal, credit, employment reference and other related reference checks;
  - To provide value added services such as human resource administration, training, performance reviews, talent management

and other reasons related to the management of employees and/or contractors

- **Customer Information**

- To render customer related services and administration of customer accounts;
- To conduct criminal, credit, reference and other related reference checks
- To authenticate the customer;
- To provide the customer with information which Cashbuild believes may be of interest to the customer, such as information relating to public awareness campaigns and matters of general public interest in which Cashbuild is involved or has decided to lend its support to.

- **Supplier and Third-Party Contractor / Service Provider Information**

To secure the products and services of the supplier / service provider or contractor as part of Cashbuild's product and service offering;

- To manage the Cashbuild supply chain and relationship with the supplier and/or contractor for any purposes required by law by virtue of the relationship between the supplier and Cashbuild
- To render services relating to the administration of supplier / service provider or contractor accounts;
- To provide the supplier / service provider or contractor with information which Cashbuild believes may be of interest, such as information relating to public awareness campaigns and matters of general public interest in which Cashbuild is involved or has decided to lend its support to.

- **Children / Minor Information**

- To obtain details of a minor / child participating in the Cashbuild Art@Heart competition at the opening of a new Cashbuild Store;

- To obtain details of a minor / child who is a prize winner in the above competition, either in his/her individual capacity or as part of the school group;
- To obtain the written consent of the parent / legal guardian of the child must be obtained before publishing the child's details

### **Sources of Personal Information**

Personal information may be collected from the following sources:

- Directly from the person when he / she applies for any Cashbuild related employment, provide services to Cashbuild, submit forms requests or transactions, use our websites, or make use of any of the Cashbuild services;
- From public registers, credit bureaus and law enforcement agencies and any other organisation from which Cashbuild may acquire your information;
- From people and entities employed by Cashbuild to provide services to Cashbuild which may be legally entitled to provide Cashbuild with personal information.

### **The Storage of Personal Information**

All personal information collected by Cashbuild will be stored as follows:

- In a secure and safe manner according to strict information security principles with safeguards to ensure its privacy and confidentiality;
- For no longer than is necessary to achieve the purpose for which it was collected unless further retention is
  - Required by law or contractual obligation;
  - Otherwise reasonably required by Cashbuild for lawful purposes related to its functions and activities;
  - Retained further with the person's consent
  - After which the information will be de-identified and disposed of as per the Cashbuild Control of Records policy.

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## Sharing of Personal Information

Any information supplied to Cashbuild will be treated as confidential and Cashbuild will not disclose information unless legally permitted thereto. We will only share data with a Third Party if we have your explicit consent, are legally obliged thereto or for any of the purposes set out below.

By providing the personal information, the data subject agrees that Cashbuild may transfer the information to the following people and organisations in pursuit of the data processing purposes set out in our Privacy Policy:

1. To the divisions and entities in the Cashbuild Group, including directors, employees, contractors, agents, auditors, legal and other professional advisors who are authorised to process this information;
2. To financial and government organisations who may request information from Cashbuild, in which case the data subject will be notified in advance; the provision of such information, including banks, governmental, judicial, regulatory and law enforcement bodies including the South African Revenue services and the National Credit Regulator;
3. To persons employed by Cashbuild to provide services on our behalf and that adhere to principles similar to Cashbuild regarding the treatment of personal information;
4. To any person to whom Cashbuild cede, delegate, transfer or assign any of our rights or obligations pertaining to products and/or services provided to the person or contracts concluded with the person;
5. To any person who acts as legal guardian, executor of an estate, curator or in a similar capacity;
6. To any person or persons who may be permitted by applicable law or that you may consent to, including persons or entities who may request such information to evaluate the credit worthiness of the person.
7. Customers privacy is important to us, and we undertake to not use or share your personal information unless for business purposes. Your personal information from or shared with our affiliates and/or business partners will be utilized in order to improve the products, services and offerings provided to you by ourselves. Business partners and affiliates who are involved in the

delivery of products, services or assisting us how we improve our offerings to the customer, have agreements in place to ensure that they comply with these privacy terms.

### **Your Rights regarding your Personal Information**

A data subject (employee, contractor, supplier and/or customer) has the following rights to his / her personal information collected, processed, and stored by Cashbuild:

- Right of access to and the right to rectify or update the personal information collected;
- The right to object at any time to the processing of the personal information in which event the consequences of the objection will be explained to the data subject.
- The right to request Cashbuild to no longer process the personal information of the data subject should the information not be required for further processing or by law.

### **General Conditions pertaining to Personal Information**

Cashbuild accepts no liability whatsoever for any loss, damage (whether direct, indirect, special, or consequential) and/or expenses of any nature whatsoever which may arise as a result of, or which may be attributable directly or indirectly from information made available on these pages or links, or actions or transaction resulting therefrom.

The Laws of the **Republic of South Africa** will govern all terms and conditions of any products and services contained in these pages. Should you request products or services through the Cashbuild Website you hereby consent and submit to the jurisdiction of the South African courts in regard to all proceedings, actions, applications or the like instituted by each party against the other, and in any way arising from any stated terms and conditions.